



## Corona Virus Update

We are proud to have continued providing care to our longstanding clients, and we have welcomed a number of new clients to C&H over the past few months as they have returned home from hospitals and other facilities. As an essential business, we're in the office wearing masks and practicing social distancing to support the valuable work you're doing.

**THANK YOU!**

Our ability to continue this critical care has rested in large part on the willingness of our amazing and dedicated caregivers to

continue the great work you do, even under challenging conditions. Words cannot express the gratitude we feel towards you, and according to the feedback we get from clients every day, they agree with us that you are all caregiver heroes! **Thank you for being a critical part of the C&H team, and for the important work you do every day.**

We will continue to provide frequent updates by email to all our caregivers (*do we have your email address? If not, please call your office*) about the availability of masks, gloves and other protective gear, as well as anything we feel you need to know during this unusual time. There is also a wealth of COVID related resources available to you on our website at [companionsandhomemakers.com](http://companionsandhomemakers.com). ♥

## Making Masks for Caregivers

As you have no doubt heard, protective gear or PPE is hard to come by. We've worked hard to purchase masks, gloves, and other PPE to make sure our caregivers are well protected. In addition, we're blessed to have some amazing mask-making elves working in the background sewing handmade, washable cloth masks that can be worn for client care. Unlike some of the commercially made masks, the handmade masks can be washed, dried and reused indefinitely.

Among those making masks for our caregivers are one of our branch managers, a member of our quality assurance team and his wife, and a remarkable caregiver named Ayako Jedlicka (right). "A.J." (as she prefers to be called) has been a caregiver with C&H since 2013, *is a very spry 90 years old*, and not only provides care to a number of C&H clients each week, but she's been sewing masks during her off hours and providing them to us to share with you. **Two words: Wow. Awesome.** ♥



## In Loving Memory

We are deeply saddened to share that a venerable and well-loved member of our Payroll staff, Delores Allen, passed away in late April.

Delores became a fixture in our Payroll department during the 14 years she was with the company. With her larger than life, no-nonsense personality, she had the ability to truly relate to caregivers. She personalized the help she offered and knew some caregivers simply by their voices. She did her very best every day to ensure everyone was paid fairly and accurately.



Delores was the resident "timesheet expert" for many years, but had embraced the technology of EVV in recent months with her typical endearing determination. A consummate fashionista, she dressed to the nines every day, and complimented anyone who did the same.



Delores is survived by her husband Harold and a large and loving family. To honor Delores' legacy, we will be planting a weeping cherry tree near the Payroll entrance to our Farmington

office. Words cannot do justice to the true legend and true friend Delores became to many. She will be forever in our hearts. ♥

## We're Hiring Caregivers

The need for caregivers has never been greater, we're actively hiring, and we have work available in all areas of the state. If you know someone who is looking for work, please direct them to our website. We have a new streamlined online application, and applicants can be interviewed virtually from the comfort of their own homes.

Companions & Homemakers, an industry leader for over 30 years, offers competitive wages, flexible hours, great benefits including health and dental insurance, a 401(k) retirement plan, an annual scholarship program, training, and the satisfaction that comes with making a difference in your community and making home possible for older adults.

[www.companionsandhomemakers.com](http://www.companionsandhomemakers.com)



## Recent Starfish Awards

The Starfish Award is presented to caregivers who exceed expectations and go above and beyond in providing care to their clients. The award includes a beautiful starfish pin and a financial bonus. Recent award recipients:

Caregiver **Barbara M.** of Fairfield has been with C&H since 2014. She was recently presented with a Starfish Award for the long-time care she provided to one of her clients who passed away in March. The client's son shared that "Barbara was not just a caregiver, she was a great friend to my mom and became part of our family for the past 6 years."

Caregiver **Afua A.**, a live-in caregiver with C&H since 2009, was recently presented with a Starfish Award for her exemplary care of a client in Shelton who passed away a few weeks ago. The client's daughter Laura said that Afua took very good care of her mother, shared that they had a special bond together, and that Afua "was an angel and she will make other people very happy and feel special".

Caregiver **Esterina P.** of Bridgeport, who has been with C&H since late 2018, was presented with a Starfish Award for her wonderful care of her 100 year old client. The client's son shared that the family is "very grateful for Esterina's service to our family."



## Do You Get Direct Deposit?



All employees of Companions & Homemakers are eligible to receive their weekly pay by direct deposit. Direct deposit offers the peace of mind of knowing your weekly pay will be safely deposited at the same time

every week. This has been particularly appreciated by caregivers given the current unpredictable nature of the U.S. Mail.

For those without a bank account, C&H also offers the ability to receive your weekly pay through a prepaid debit card from U.S. Bank; weekly pay gets added to the card electronically, and the card can be used anywhere Visa is accepted.



If you would like to enroll in either service or get more information, please call the C&H Payroll line at **1-888-844-4442** and choose option 3 for Payroll.

### VISIT US ON THE WEB:

[www.CompanionsandHomemakers.com](http://www.CompanionsandHomemakers.com)

[facebook.com/companionsandhomemakers](https://facebook.com/companionsandhomemakers)

## From the Mailbag

Our beloved mascots Sammie (right) and Alphie (left) LOVE the local mail carrier (could it be the cookies she gives them?) and become very excited when they hear the mail truck. We understand that, because we love hearing from our clients and their families about the great service our caregivers are providing. Here are just a few comments that we have received recently that Sammie and Alphie thought were particularly worth barking about. 🐾



Waiting for the Mailman



"We found Karen to be an excellent companion and a very efficient house cleaner – especially the bathroom. She deserves a special spot on the list of A-1 people!" – Mary & Tony B., South Windsor

"Angella was a live-in caregiver for my mother for 2 years. During that time, Angella showed what true excellence in caregiving really is. She was an expert in handling my mother and never allowed any harm to come to her. She showed compassion, patience, and understanding in helping my mother navigate each day as her condition deteriorated. Angella never forgot that my mother was a beautiful and valuable person and helped her to remember this as well. It was a privilege and a blessing to have Angella as part of our family." – Mariann Z., Wethersfield

"I can't tell you how much I deeply appreciate the outstanding care you have provided to Sally and me over the past 2+ years. For 9 months you provided companions during the day every day. They were compassionate, caring and very pleasant to work with. Jackie R. was a particular stand-out. She even visited Sally on her own time when we moved her to Atria. Throughout these past years you have taken a burden from me that I could never have managed myself, and you always responded quickly, professionally and with compassion. Thank you from the bottom of my heart." – Robert M., Niantic



"My mother's caregiver, who visits twice a week, is extremely professional and my mom took to her right away. She is soft spoken and tends to my mother's every need. Thank you!" – Christine S., Enfield

"Joan F. has been a full-time live-in caregiver for my 92 year old mother since June 2019. She has been an invaluable asset to my mother's care in every respect. In short, Joan is exactly what we hoped for when we arranged for full time, live-in care for my mother. I highly recommend Joan as a companion and caretaker for your loved one. We could not be happier." – Regina S., Lyme

